

Movavi Screen Recorder

Don't know where to start? Read these tutorials:

<u>Recording screen</u>

Capture any fragment of your screen or the full desktop.

<u>Timer</u>

Set time limit for recording.

Recording only audio

Record any sound from a device or music on your computer.

Taking screenshots

Take, edit, and share screenshots in a couple clicks.

Need more help? Visit the <u>Movavi Support Center</u> Or <u>click here</u> to open live chat.

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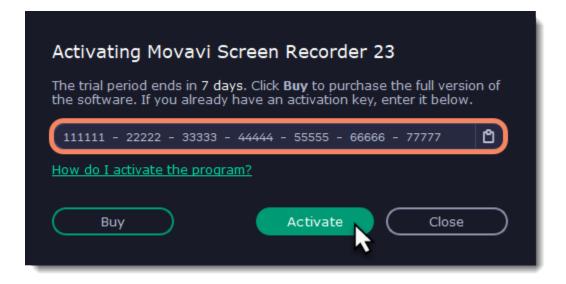
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Activating Screen Recorder

Step 1: Click the button below to buy an activation key. After the purchase is completed, the key will be delivered to you via email.



Step 3: Enter your activation key and click **Activate**.



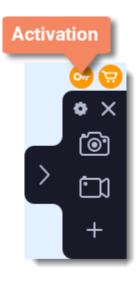
Activating without Internet access

If your computer is not connected to the Internet, you can activate Movavi Screen Recorder via email.

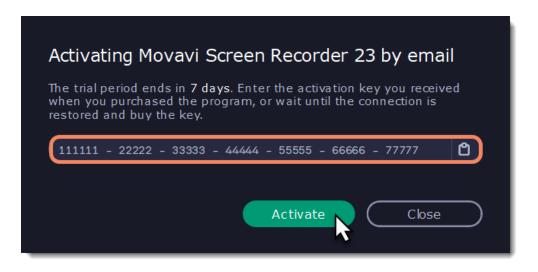
Step 1: Click the button below to buy an activation key. After the purchase is completed, the key will be delivered to you via email.



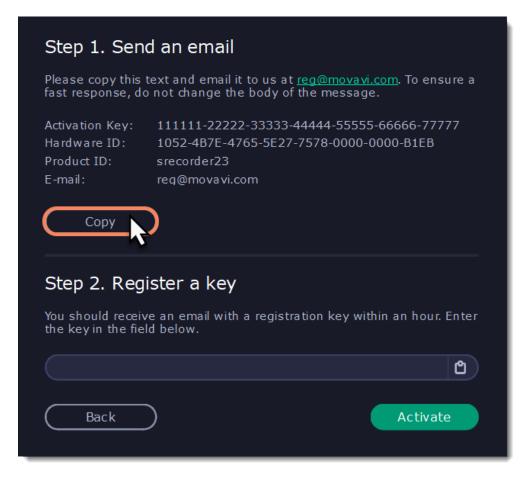
Step 2: Click the **key** ^{Contemported} button above the control panel.



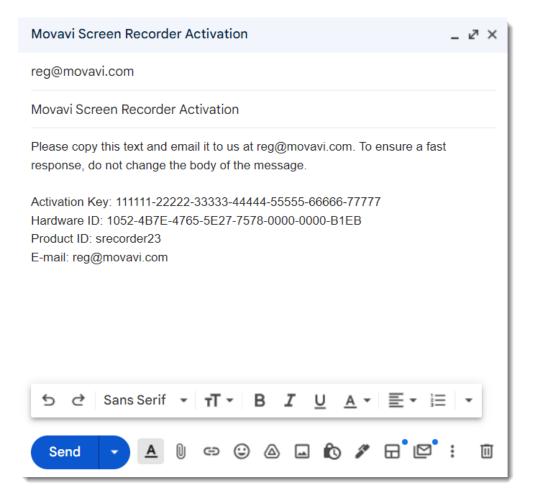
Step 3: Enter your activation key and click **Activate**.



Step 4: In the next window, click Copy and transfer this information to a computer or device with an Internet connection.



Step 5: When you have access to the Internet, paste the information you copied into a new email and send it to <u>reg@movavi.com</u>. You should receive a reply within an hour. Copy the **registration key** from the reply and transfer it to the computer with Movavi Screen Recorder.



Step 6: Return to the window with offline activation. If you've closed the window, repeat steps 1-3 and enter the *same activation key you used before*. Then, paste the registration key into the box and click **Activate**.

Step 1. Send an email			
	Please copy this text and email it to us at <u>reg@movavi.com</u> . To ensure a fast response, do not change the body of the message.		
Activation Key: Hardware ID: Product ID: E-mail: Copy	111111-22222-33333-44444-5 1052-4B7E-4765-5E27-7578-0 srecorder23 reg@movavi.com		
Step 2. Reg	ister a key		
You should receive an email with a registration key within an hour. Enter the key in the field below.			
111111 - 2222	2 - 33333 - 44444 - 55555 -	- 66666 - 77777 🖞	
Back		Activate	

Getting an activation key

To activate Movavi Screen Recorder, you will need an activation key. You can buy an activation key from our official website or from any of our partners, and it will be delivered to you via email.

1. In the program menu, click Activation and select **Buy Activation Key**, or use the button below.



2. On the purchase page, click the **Buy Now** button next to the product that you need.

3. Fill in your billing information and enter a valid email address. **IMPORTANT!** We will send the activation key to this email address, so please make sure it is entered correctly.

4. After the purchase has been verified, you will receive an email with your activation key.

If you haven't received your activation key:

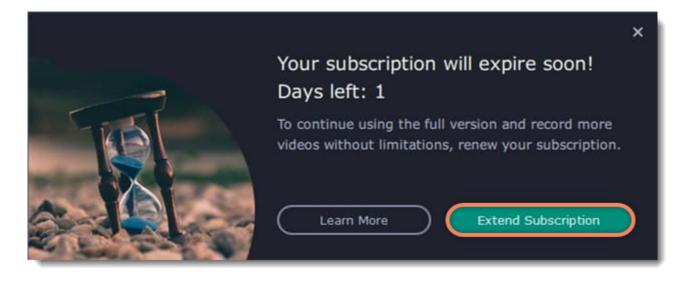
• Check the Spam folder of your mailbox

• Contact support

Managing subscription

My subscription is expiring

If you see this window, you need to extend your subscription before it expires. Click **Extend Subscription** to go to the purchase page.

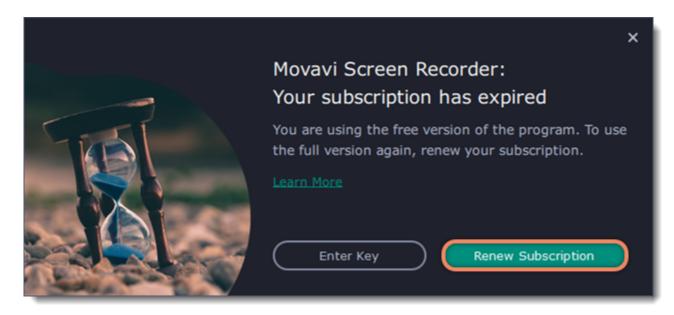


Note that if you don't extend the subscription, the program will go back to trial mode restrictions.

My subscription has expired

If your subscription has already expired, you need to renew it to continue using the full version of the program.

1. Click **Renew Subscription**. A web page will open where you can buy a new subscription.



- 2. After you make a purchase, you'll receive the activation key in an email. Click Enter Key to open the activation window.
- 3. Copy the key and paste it into the window.
- 4. Click Activate. Done!

Activating Movavi Screen Recorder 23
The trial period ends in 7 days . Click Buy to purchase the full version of the software. If you already have an activation key, enter it below.
111111 - 22222 - 33333 - 44444 - 55555 - 666666 - 77777
How do I activate the program?
Buy Activate Close



Lifetime license purchase

If you're using a subscription, you can buy or activate a **lifetime license** right from the program.

1. Right-click the Movavi Screen Recorder icon ³ in the notification area and select Activation.

2. Click **Buy Lifetime License**. A web page will open where you can buy the license. After you make a purchase, you'll receive the activation key in an email.

	Show	
	Take a Screenshot	F8
	Set Up and Start Recording	F10
	Audio Recording	Alt+F10
	Webcam Recording	Alt+Shift+F10
2	Preview Saved Files	
Buy Lifetime License	Activation	
Activate Lifetime License	Preferences	Ctrl+P
	Help	
	Quit	Alt+F4

- Click Activation again and select Activate Lifetime License.
 Copy the key and paste it into the window.
 Click Activate. Done!

Activating Movavi Screen Recorder 23
The trial period ends in 7 days. Click Buy to purchase the full version of the software. If you already have an activation key, enter it below.
111111 - 22222 - 33333 - 44444 - 55555 - 666666 - 77777
How do I activate the program?
Buy Activate Close

Trial limitations

When you first start your copy of Movavi Screen Recorder, it will be running in **LIMITED TRIAL MODE**. You can use all the features, but the following restrictions will apply:

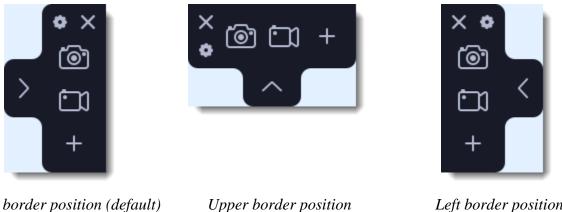
TRIAL VERSION	FULL VERSION
Solution Stops Working after 7 days	✓ Lifetime license
8 A watermark will be added to all videos and screenshots	V No annoying watermarks
Solutions and tags when uploading videos to YouTube from the program	V Discounts on other Movavi products and upgrades

Control panel

The compact control panel is the first thing you see when you launch Movavi Screen Recorder. The panel provides you with quick access to all basic tools without blocking the content on your screen.

By default, the panel will be located at the right side of your screen, but you can pin it to any side you like.

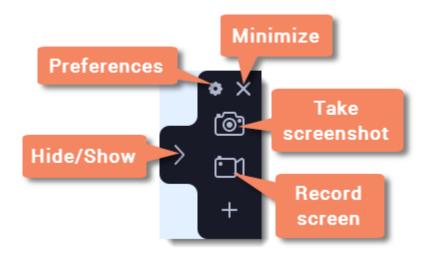
Note that the panel cannot block the Windows taskbar (located below by system default).



Right border position (default)

Left border position

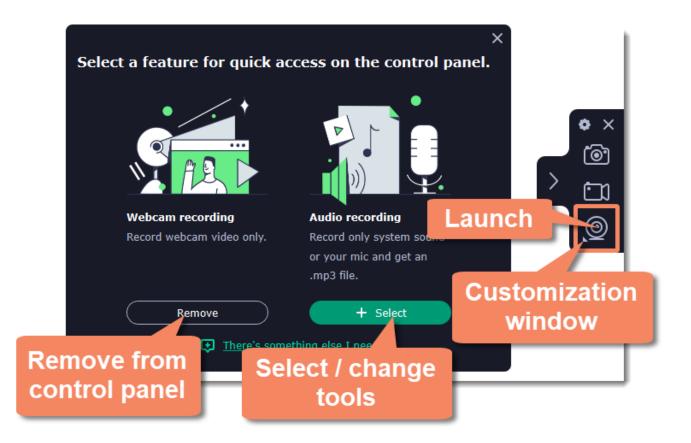
- Click either of the camera buttons to start the **area selection** tool: is to take a screenshot, it to record screen.
- Click the cogwheel button **to open Preferences**.
- Click \geq to hide the panel. Click \leq to show it again.
- Clicking 🔀 will **minimize** the program to notification area. You can access the program from the notification area menu.



Widget management

You can also add one other tool to the control panel for quick access: audio recording or webcam recording.

- **1.** On the control panel, click the plus button **t** to open the **customization window**.
- 2. Click Select below the tool you need on the control panel. Its icon will appear on the control panel instead of the plus.
- **3.** To launch the tool, click its button.
- To change the quick access tool, click the arrow beside its icon and click Select below a different tool.
- To remove a quick access tool, click **Remove** in the customization window.

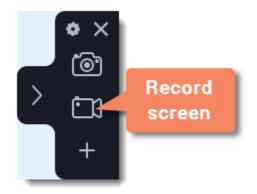


Recording video from screen

This tutorial will show you how to record and save a video from what's happening on your screen.

Step 1: Set up the capture area

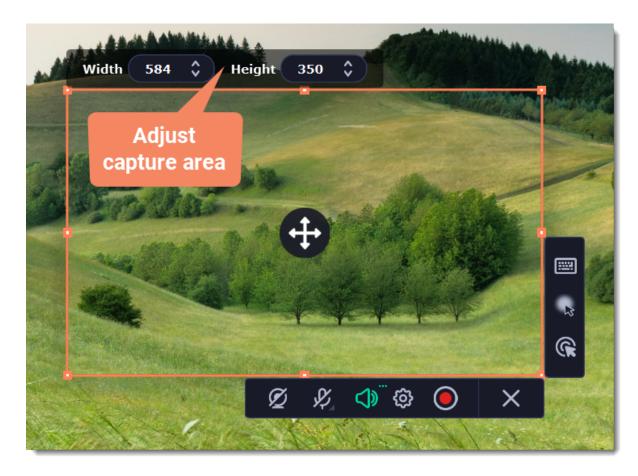
1. Click the **camera** button on the control panel or press F10. The area selection tool will start.



2. Select the part of the screen that you want to record:

- Click and drag on the screen to select the capture area.
- To record a window or a window panel, hover your mouse pointer over it and click once a frame appears around it.
- To record the full screen, press Space or click in any part of your screen (make sure no windows are selected!).

To adjust the area, use the orange markers on the frame to drag it or put the exact size in pixels on the panel above.



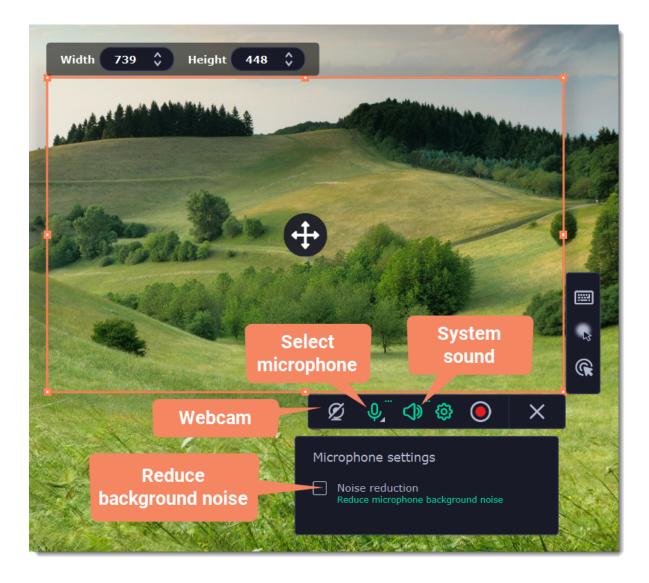
Step 2: Set up the sound and webcam

By default, only the system sound recording is on. To enable webcam and microphone recording, click the corresponding icons:

- 🖉 🧕 Webcam off/on
- Microphone audio recording off/on
- 🖾 🚭 System audio recording off/on

If you have more than one microphone connected, select the one you need from a list next to the mic icon.

To remove extraneous sounds, click the cogwheel button 🕸 and enable the **noise reduction** feature. It's handy if you're recording audio in a noisy place.



Step 3: Start recording

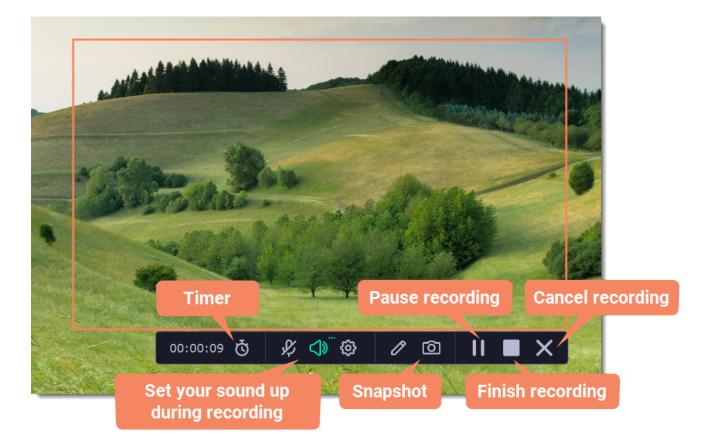
When you're ready to begin, click the **REC** button. You will be given a 3-second countdown before the recording begins.



Use these keyboard shortcuts to control the recording process:

- **F9** pause the recording
- F10 end capture and save the recording
- **F8** take a snapshot of the capture area

Tip: these are the default hotkeys. You can change them in the Keyboard Shortcuts section of the Preferences.



Timer

Set time limit for recording and it will stop automatically once the time is up. This way, you don't have to wait around for the video to end.

1. Click the **timer** button **O**.

2. Set duration by entering the time limit as hours:minutes:seconds.

3. Choose what happens after capture.

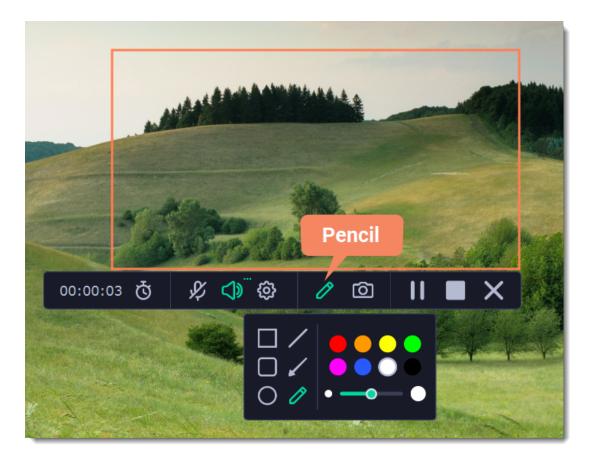
Learn more: Timer

Making notes and drawing shapes on video

Mark important parts during recording — use the Pencil tool to draw or add tidy-looking pointers and other shapes in the middle of your recordings.

1. Click the **pencil** button \swarrow , select the tool, line color and width and draw or add shapes using your mouse cursor. The marks will disappear 5 seconds after you stop drawing and will remain on the finished video.

2. Note that when in pencil mode, all other actions are blocked. Clicking anywhere on the screen will put a dot in the spot. To exit the pencil mode, click the pencil button again.



When you're ready to finish your recording, click Stop on the recording panel or use the F10 keyboard shortcut .

Step 4: Edit the recording (optional)

When you finish recording, the capture editing window will open. Your video is ready and saved in MKV format, but you can preview it, edit, or export it to a different format.

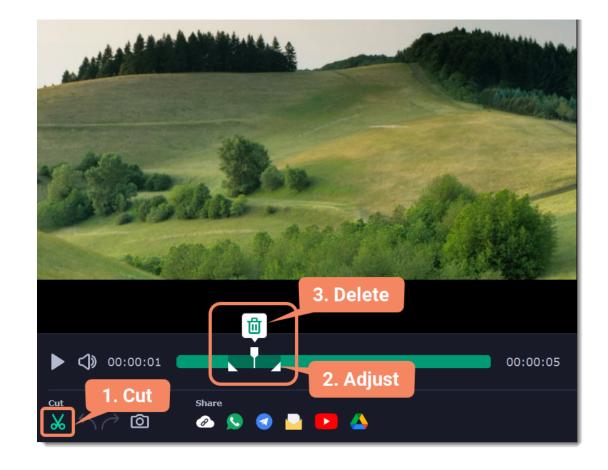
Cutting the recording

To cut out a fragment:

1. Place the position marker around the unwanted fragment and click the **scissors** icon.

2. Move the cut markers to adjust the fragment exactly as you want.

3. Click the **trash can** button.



Saving the edited recording

To save the trimmed version, or to change the format of your recording:

- 1. Click the Export button. The output options will open.
- 2. Choose a name and location for saving the video.
- 3. Choose a format for saving your video.

4. Click Save to start processing your recording.

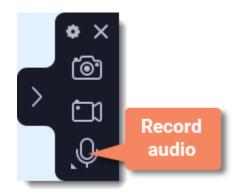
	File name:	ScreenRecorderProject15		.mp4
	Save to:	E:\Temp\Videos	•	Browse
	Format:	MP4 (H.264, AAC, Same as input)	3 •	
	Quality:			
	SuperSpeed:			Super Speed
× 11	Resolution:	740x540		
ABA I	File size:	5 MB		
	Advanced		4 Save	Cancel
	ut Share X ← / ② 🖉 🖇	9 9 🔤 🚥 🛆	Open in Video	Editor Export

Recording audio only

Besides screen activity, you can just as easily record online music, radio, podcasts, and voice input as standalone audio files.

Step 1: Launch the audio recording tool

- **1.** On the <u>control panel</u>, click the plus button **t** to open the **customization window**. Click **Select** below "Audio Recording" to add it to the control panel.
- **2.** Click the **microphone** button **I** to start the widget.



Step 2: Set up the audio

On the recording panel, choose which audio sources you want to record from:

Recording system sounds

To record music, online videos, and any other sounds playing on your computer, click the system audio button.



Recording microphone audio

To record sound from a microphone or any other recording device connected to your computer, click the **microphone** button. If you have more than one recording device, click the arrow next to the button and select the device you want to record from.

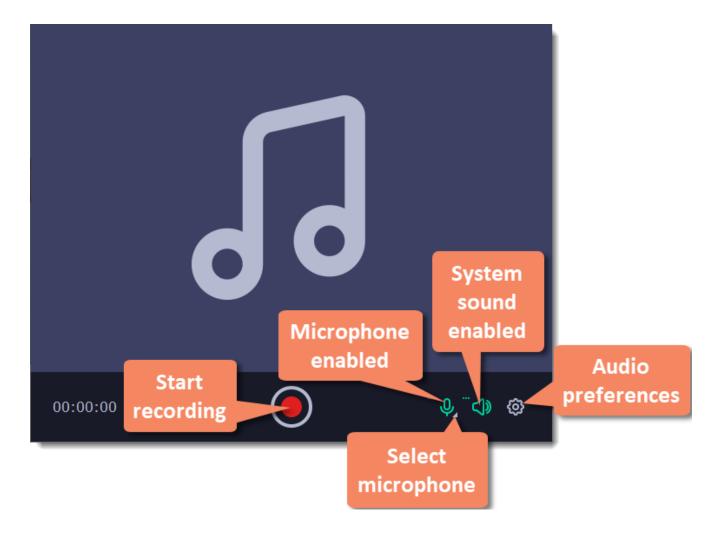


Audio preferences

To adjust the audio and reduce microphone background noise, click the cogwheel button . The <u>audio preferences window</u> will open.

Step 3: Record the audio

Click **REC** when you're ready to begin recording. You will be given a 3-second countdown before the recording begins.



To end the recording, press Alt+F10 or click Stop D on the recording panel.

Step 4: Save audio file

When the recording is finished, the capture editor window will appear. Your audio is ready and saved in MP3 format, but you can play it, <u>cut out unwanted</u> <u>fragments</u> or export to a different format:

1. Click **Export** to open the exporting options.

- 2. Open the list of formats and select a format you need.
- **3.** Click **Save** to start processing your recording.

	File name:	TheAudio	.mp3
	Save to:	E:\Temp\Videos	Browse
	Format:	MP3 (MP3, Auto) 2	~
	Quality:	Smaller size	Better quality
	SuperSpeed:		
	Resolution:		
(CAN)	File size:	1 MB	
1	Advanced	3	Save Cancel
	ut Share 🔏 hare 🖉	0 🛯 🔤 🛆	Open in Video Editor

Troubleshooting audio

My device is not available in the list.

If you don't see the device you want to use in the list, it may be disconnected or disabled in system settings.

1. Try re-connecting the device.

2. If that didn't help, right-click the sound icon in the Windows notification area and choose **Recording Devices** from the pop-up menu. The Sound settings window will open.

3. Look for your device in the list:

• If the device is working correctly, it should be marked with a green checkmark.

• If you cannot find the device in the list, right-click anywhere in the list and make sure that the options **Show Disabled Devices** and **Show Disconnected Devices** are selected.

• If you still cannot find the device, download a driver for this device from the manufacturer's website and install it. This should help your system detect the device.

4. Try enabling the device:

• If the device is listed as **Not Plugged In**, try plugging in the device again.

If the device is listed as **Disabled**, right-click the device and choose **Enable**.

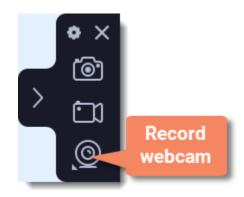
Recording webcam only

You can record your webcam footage without recording screen activity.

Step 1: Launch the webcam recording tool

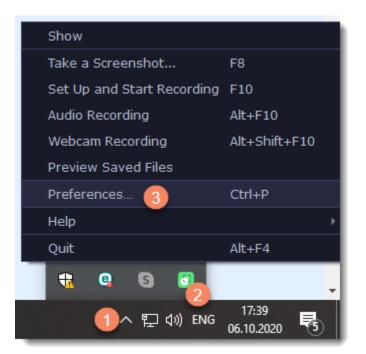
1. On the <u>control panel</u>, click the plus button **H** to open the **customization window**. Click **Select** below "Webcam Recording" to add it to the control panel.

2. Click the **webcam** button **(a)** to start the widget.



Step 2: Set up the webcam

1. Right-click the Movavi Screen Recorder icon 🖸 in the notification area and select **Preferences**. In Preferences, go to the <u>Webcam</u> tab.



2. Under Use this webcam, choose the webcam device that you want to use and check that its preview appears on the right.

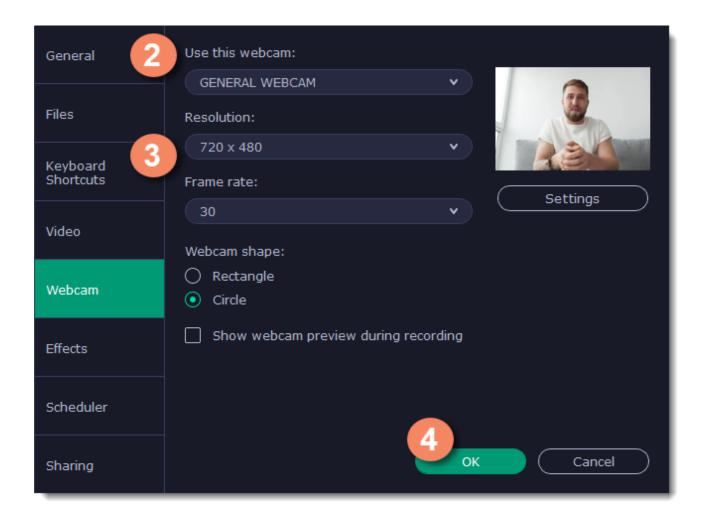
3. Set up the video options for this webcam:

• Click the Settings button to set up your webcam's options such as brightness, contrast, and exposure. Note: webcam settings are different for each model.

• Choose the **resolution** that you would like to use. The higher the resolution, the higher the webcam video quality will be. However, if the webcam video is small, you may not need a very large resolution.

• For the best quality, use the highest **frame rate** that your webcam can provide for the best quality. If your webcam is mostly static or if you want a smaller file size, you may want to use a lower frame rate.

4. Click **OK** to save the webcam preferences.



For screen recordings, where the webcam video is added as an overlay, you can set up the size and position for your webcam:

1. Hover over the webcam overlay and select the preferred size on the panel below.

2. Drag and drop the webcam overlay to the desired corner of the capture area.

You only need to do this once. Enabling webcam recording, both as an overlay and standalone, will automatically use these settings. You can change them anytime.

Step 3: Set up sound

Next, choose the audio sources that you want to hear on your recording:

System sounds

To record music, online videos, and any other sounds playing on your computer, click the system audio button.



Microphone

You can record audio from your webcam's built-in microphone, or use an external microphone for better sound quality:

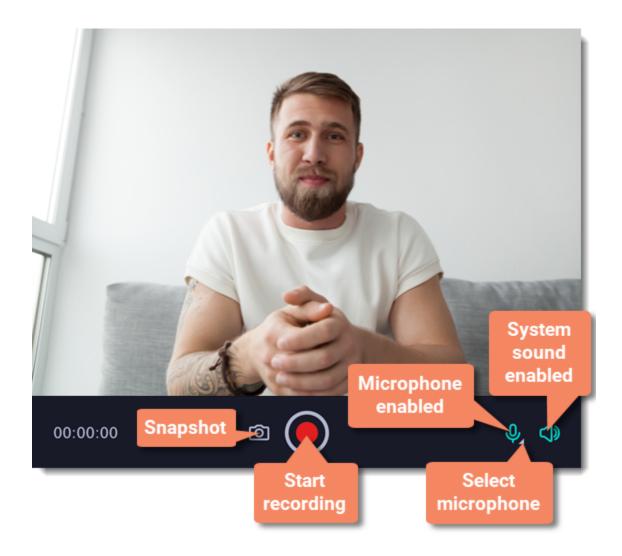
1. Click the Microphone button to enable recording from external devices.

2. Click the arrow above and choose the microphone you want to use from the list.



Step 4: Record your video

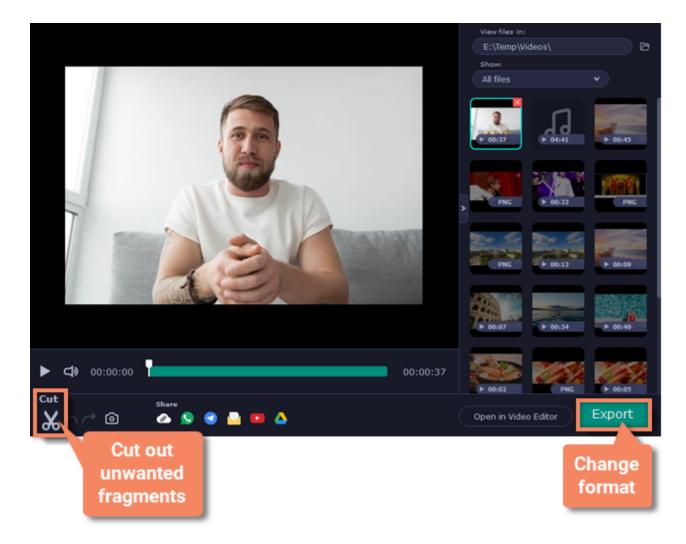
When you're ready to begin, click **REC** to start recording. You will be given a 3-second countdown before the recording begins.



To finish the recording, press **Alt+Shift+F10** or click **Stop** on the recording panel.

Step 5: Edit and export

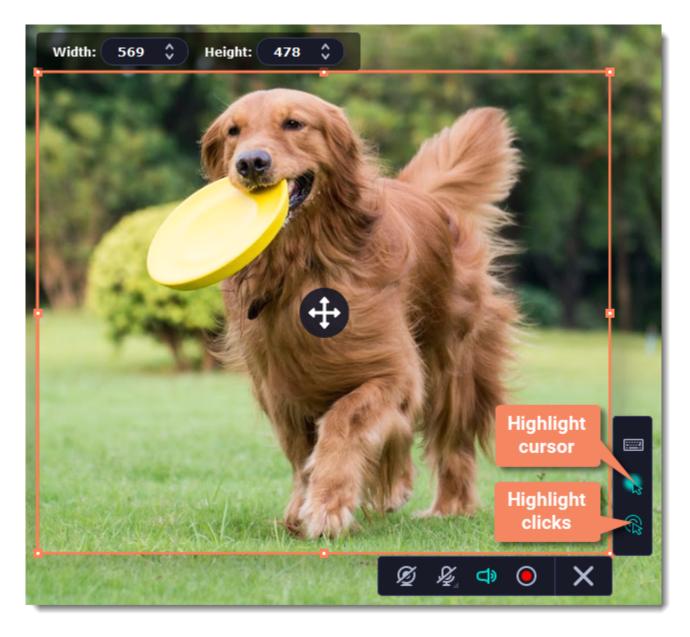
When you finish recording, the capture editing window will open. Your video is ready and saved in MKV format, but you can preview it, edit, or export it to a different format.



To <u>cut</u> or trim the video, use the **scissors** button on the toolbar. If you've trimmed the file or if you want to save your recording in a different format, click **Export**.

Mouse cursor effects

Using mouse effects, you can use the mouse as a pointer and show your viewers where to click. You can enable mouse cursor effects on the effects panel:



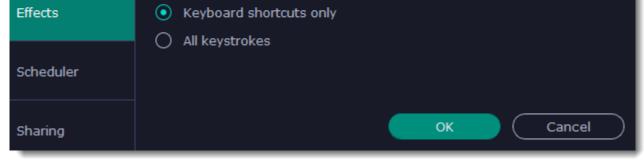
By default, the cursor will be highlighted yellow and the mouse clicks red and blue for left and right mouse buttons respectively. However, you can set up the effects the way you like.

Step 1: Open the mouse cursor options

1. On the control panel, click the **cogwheel** button **to** open **Preferences**.

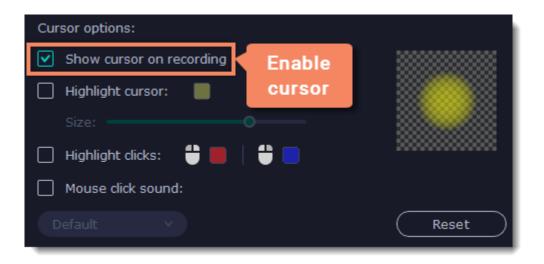
2. In the Preferences window, switch to the Effects tab.

General	Cursor options:		
	Show cursor on recording		
Files	✓ Highlight cursor:		
	Size:		
Keyboard Shortcuts	🗌 Highlight clicks: 🖶 📕 │ 🖶 📒		
	Mouse click sound:		
Video		Reset	
Webcam	Keystroke recording options:		
	O not capture keystrokes		



Step 2: Enable the cursor

Select Show cursor on recording. This will make the cursor visible on recordings. To make the cursor invisible, disable this option.



Step 3: Highlight cursor actions (optional)

To make the cursor visible even better, you can highlight it or enable a special effect for clicks.

Highlight cursor

A semi-transparent circle will appear around the cursor, making it easier to track.

1. Select the Highlight cursor option.

2. (optional) The default highlight is yellow. To change the highlight color, click the square on the right and pick the new color.

3. (optional) Use the Size slider to make the highlight smaller or larger. The cursor itself will remain the standard size.

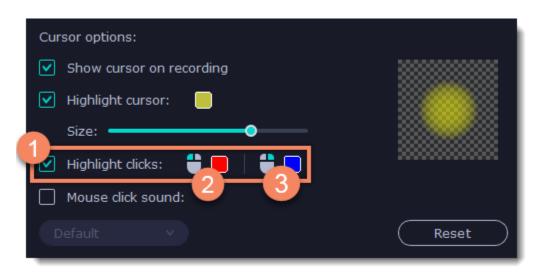
Hover your mouse over the square on the right to preview the highlight.



Highlight clicks

Concentric circles will appear for every click, color-coded for two mouse buttons.

- 1. Select the Highlight clicks option.
- **2.** (optional) Click the left square to set the color for the left mouse button.
- 3. (optional) Click the right square to set the color for the right mouse button.



Mouse click sound

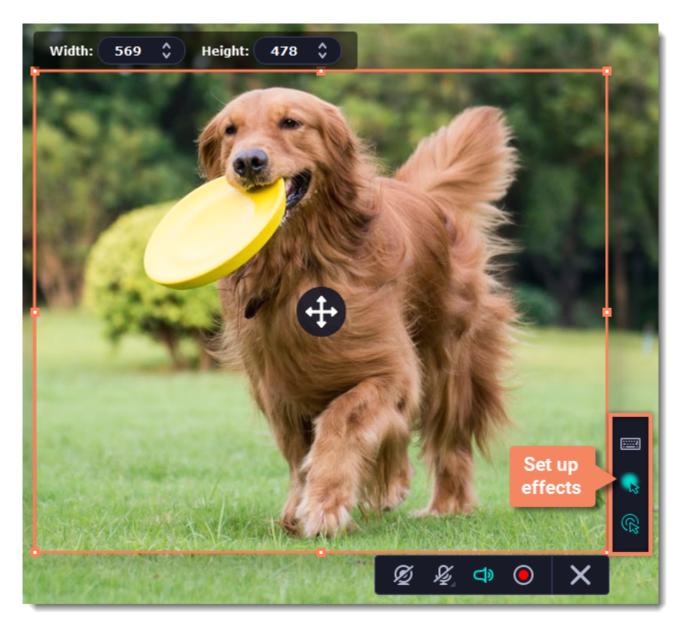
A clicking sound will play whenever you click the mouse.

1. Enable the Mouse click sound option.

2. (**optional**) The default clicking sound has already been selected for you. If you want to use your own sound, open the drop-down box and choose **Add sound**. Then, open the sound file that you want to use. *You can use WAV, MP3, AIFF, and AU files*.

Recording keystrokes

If you're making a tutorial that uses keyboard shortcuts, it's helpful to display them on screen for your viewers. Enable keystroke recording to show the keys you pressed at the bottom of the video.



1. On the effects panel, click the **keyboard** button

2. To enable keystroke recording, select one of the options:

• All keystrokes — each key you press will appear on screen, including letters and numbers.

• Keyboard shortcuts only — only key combinations such as Ctrl+C or Shift+Control+Esc will show up on screen. Letters and keys that do not cause an action will not be displayed.



To turn off keystroke recording, click the keyboard button again.

Tips:

• Avoid entering any passwords or other sensitive information while you're recording a video with keystroke recording: if you share the video, your

viewers will be able to see each character you type.

• Keyboard shortcut recording does not work with the Windows key.

Scheduling

Any recording can be scheduled for a later time. You can use this to automate your recordings or capture late-night webinars.

Step 1: Set up your recording

Scheduled recordings will start with the currently selected options (system sound, webcam, etc.) Before scheduling the recording:

1. (optional) Default capture area for scheduled recordings is full screen, so if you want to change it, click the **camera** button in the control panel and select the part of the screen you want to see on your scheduled recording.

2. To enable system sound recording, click the **speaker** button in the recording panel and make sure it is enabled and highlighted green.

Step 2: Schedule recording

1. On the control panel, click the **cogwheel** button **to** pen **Preferences**. Switch to the **Scheduler** tab.

- 2. Select Schedule recording.
- 3. Click the Add Task button.

General	O Do not se	chedule recording		
Files	Schedule			
	Title	Date	Time	Duration
Hotkeys		3		
Video	Add Ta	sk		
Audio				
Web Camera				
Effects				
Scheduler				
Sharing			ОК	Cancel

4. A task template will appear. Fill in the details for the task:

- **Title** the name of your recording
- Date and time the moment recording should start
- Duration how long the recording should last (e.g if you want to record an hour long webinar, set this at 01:00:00)

• Capture area - by default, the program will record **full screen**. However, if you'd like to avoid recording extra parts of the screen, you can select Current area. Be careful: the program will capture the area selected on screen at the moment your recording starts! If you don't select the new area, last recorded area will be used.

• After capture - you can set your computer to automatically sleep or shut down when the recording is over.

General	O Do not schedule recording
Files	Schedule recording New task Title
Hotkeys	Title:Lesson 1Date:09/16/2022 🖨Duration
Date and time	Time:16:19:35Duration:00:00:05Capture area:OCustom areaImage: Custom area
Audio	Full screen After capture Do nothing
Web Camera	Back Create
Effects	Create task
Scheduler	
Sharing	OK Cancel

5. Click **Create** to add the task to your recording schedule.

Step 3: Enable launching at startup (optional)

The screen recorder needs to be running at the scheduled start time to begin the recording. If you've scheduled the recording for a later date, enable the program to start with your computer so that you don't miss the recording. To do that, open the **General** section of the Preferences, click **More** and enable the **Launch application at startup** option.

General	Basic settings	v
Files	More 2 3 S Launch application at startup	^
Hotkeys	 Use software OpenGL implementation Save extended logs for troubleshooting 	0
Video	 Automatically check for updates I give consent to send anonymous usage stats to Movavi 	0
Audio	Use alternative capture mode (in case of capture problems)	0
Web Camera		
Effects		



Finally, click **OK** in the Preferences window to save the changes. After the recording is finished, the recording file will be stored in *.*mkv* format in the output folder with your other screen recordings.

If you are starting a lengthy recording, make sure that you have enough free disk space for saving the temporary recording files.

Timer

When you record a long webinar or online video, you can limit the recording to a specific time and it will stop automatically once the time is up. This way, you don't have to wait around for the video to end.

1. Start <u>recording video from the screen</u>.

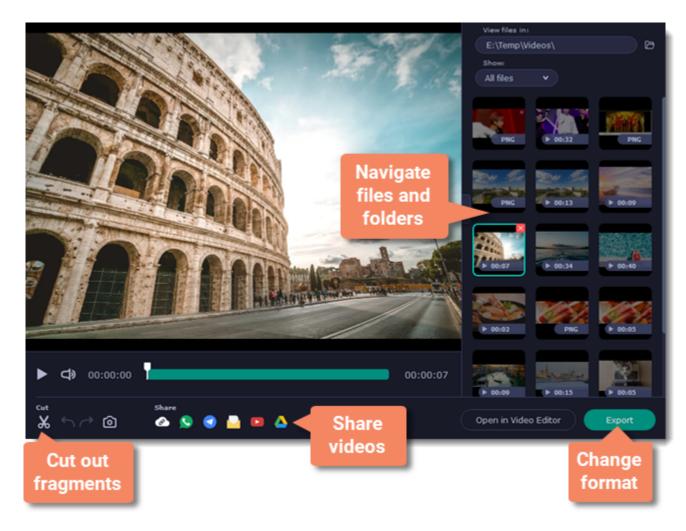
- 2. Click the **timer** button and turn on the timer.
- **3.** Set **duration** by entering the time limit as hours:minutes:seconds.
- **4.** Choose what happens after capture.

5. Click 🔯 again to close the timer preferences. Done!



Editing recordings

When you end a recording, the player window will open, where you can view the finished video, save videos to a different format, and cut out unwanted fragments.



Here's what you can do:

<u>Cut recordings</u> – trim videos from the beginning or the end, cut out fragments.

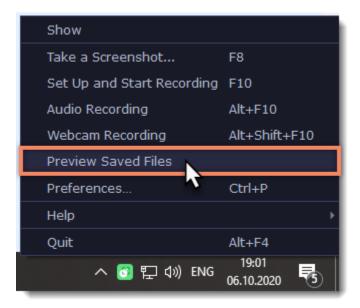
<u>Navigate files</u> – view and edit files from any folder.

<u>Change recording format</u> – save the video in a different video format, as an audio file, or even as an animated GIF.

<u>Share recordings</u> – publish your video online or send it to your friends and colleagues.

Opening the player

To open the capture player and editor, right-click the Movavi Screen Recorder icon 🗿 in the notification area and select **Preview Saved Files**.



Also, the capture editor will open after you finish recording a video.

Navigating files

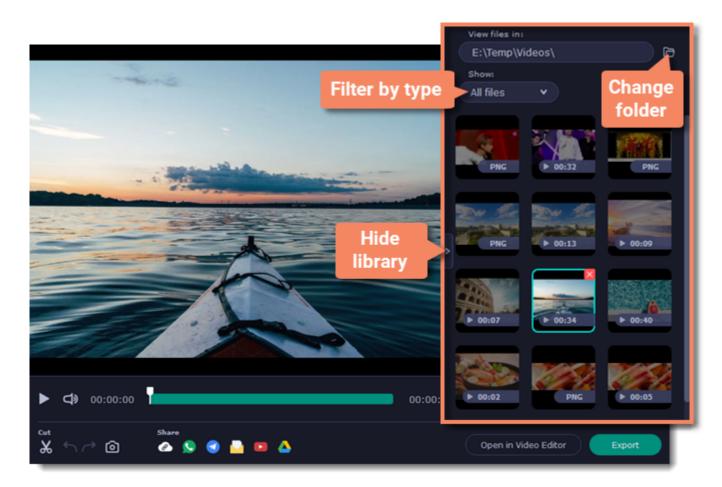
The right side of the player is dedicated to your media library. Here are some tips to use it to your advance:

• The library contains all files you've captured with Movavi Screen Recorder: videos, audios, and screenshots. To filter the files by type, click Mark and select the file type you need to see now.

• By default, the library shows files from the folder you have set for file recording on the Files tab in Preferences. If you wish, you can view files from any

other folder on your computer. Click by to select a different folder. Note that Movavi Screen Recorder can only play files in *.mkv format. Other video files will not be shown in the library.

• To enlarge the player window, you can hide the library by clicking \ge .



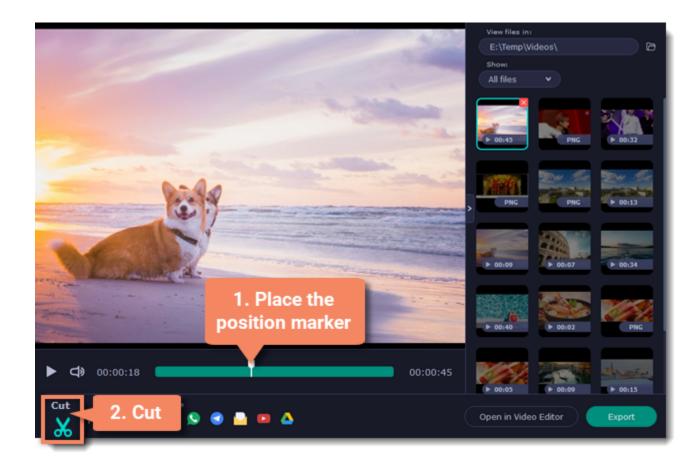
Cutting recordings

This guide will show you how to cut out parts from your recordings using the built-in capture editor.

Step 1: Cut fragments

1. Move the position marker around the area you want to cut.

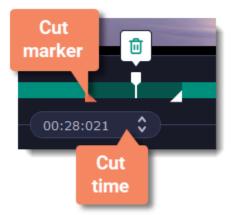
2. Click the scissors button. A fragment with two cut markers will appear at the current position.



Precise positioning

For more precise positioning, click on the cut marker on the seek bar and do any of the following:

- Click the arrows next to the time to move the marker by a small interval.
- With the cut marker selected, use the arrow keys to move it left or right by 100 milliseconds.
- Manually enter the necessary time.

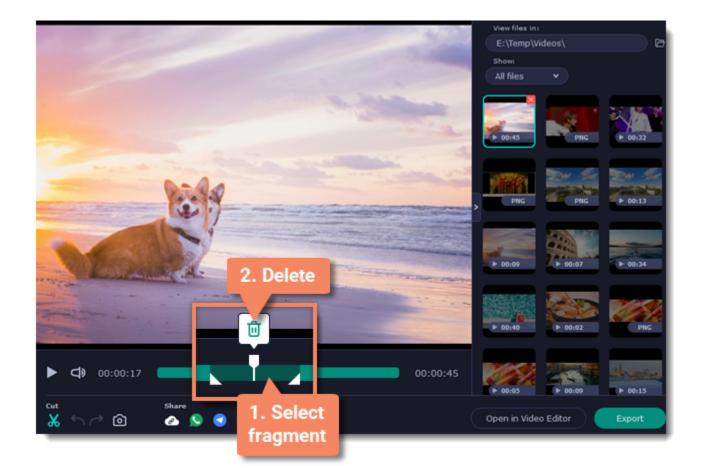


Step 2: Delete fragments

1. On the seek bar, click a fragment to select it. The selected fragment appears as a darker shade.

2. To delete the selected fragment, click the trash can button above it.

A dotted line will appear on the seek bar where a fragment has been deleted:



How to undo cutting

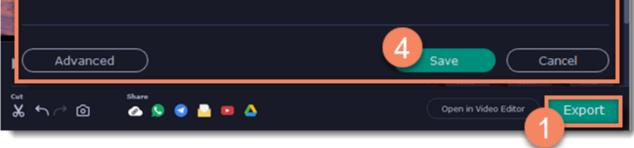
To cancel a cutting action, click **Undo** or press **Ctrl+Z**. To repeat a cancelled action, click **Redo (Ctrl+Y)**. To exit the cut mode, click the scissors again.

Step 3: Save the edited video

If you've cut the video, you need to save it to apply the changes.

- 1. Click Export. The window with saving options will appear.
- 2. At the top of the window, choose where to save the file and enter a file name.
- 3. Choose a format for the video. If you don't know which format to choose, leave MP4 selected. It will save faster and at no quality loss.
- 4. Click Save to start processing the video. This may take a while for longer videos.

	File name:	ScreenRecorderProject15		.mp4	
	Save to:	E:\Temp\Videos v		Brows	se
	Format:	MP4 (H.264, AAC, Same as input)			
	Quality:				
	SuperSpeed:			1	Super Speed
11 ×	Resolution:	740x540			
-	File size:	5 MB			



Changing the format

New video recordings are created in the MKV format which is supported by most players. This guide will show you how to save your videos in a different format. You can also convert your recordings to audio by saving them as an audio format.

Step 1: Open the output options

Click **Export** to open the output options.

Step 2: Choose a new format

Select a format you want to use:

• Video - MP4, AVI, MOV, MKV, WEBM

- Image GIF
- Audio MP3

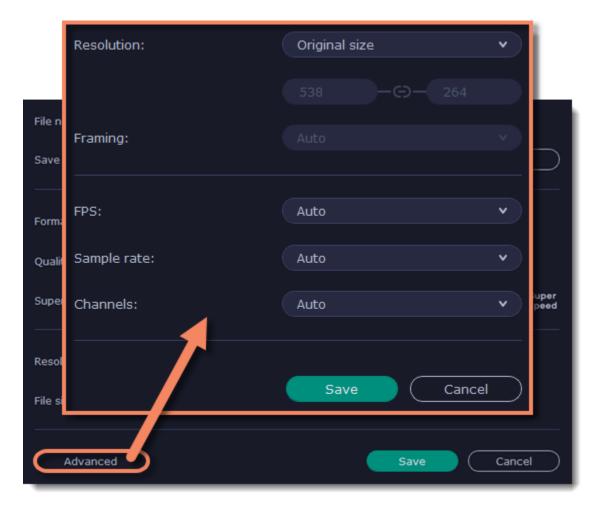
Step 3: Save the file

Finally, click **Save** to convert your recording to the selected format. This may take a while for large videos.

File r	name:	ScreenRecorderProject15		mp4
Save	to:	E:\Temp\Videos	• (Browse
Form	at.	✓ MP4 (H.264, AAC, Same as input)	2	
Qual		AVI (H.264, MP3, Same as input) GIF (GIF, up to 544x306)	k 🧹	
	erSpeed:	MOV (H.264, AAC, Same as input) MKV (H.264, AAC, Same as input)		Super Speed
Reso	lution:	MP3 (MP3, Auto) 740x540		
File s	size:	7 MB		
Advanced 3 Save				Cancel
Cut Share Open in Video Editor				

Advanced settings

There are some extra settings you can use to customize your recorded files before saving. To open the settings, click Advanced in the saving window.



Resolution

The *frame size* or *resolution* determines the videos width and height in pixels. Open the **Resolution** list to select from the most common resolutions. Ideally, the frame size should not exceed the resolution of the recorded video, but match it instead. Smaller resolutions allow you to make the output video smaller and thus save your disk space, however, this will sacrifice some video quality due to downscaling.

Framing

Choosing a resize method can help you manage how your video is resized to fit inside the frame size you've set. There are several resizing options available:

• Smart fit... - scales the original video to fit the specified dimensions while maintaining the aspect ratio.

• Up to size... – allows you to set a maximum frame size: input files with frame sizes exceeding the maximum are scaled down, while videos with smaller frame sizes remain unchanged.

• Letter Box – the video will be resized to fit inside the frame entirely. This method allows you to keep the whole video inside the frame without distortions, but may place black bars around the video.



• Stretch – the video is fit entirely inside the frame and then stretched on one axis in such a way as to fill the entire frame without leaving black bars. This allows you to cover the entire frame, however, the objects in the video may appear horizontally or vertically distorted.



• **Crop** – the video will be resized to be slightly larger than the frame, cropping the parts that do not fit inside it. This allows to cover the entire area of the frame without distorting any of the objects inside the video or without leaving black bars, however, this may not suit some clips where important objects are near the edge of the frame.



FPS

The number of frames per second is the number of shots that a camera takes each second to make a video. Most cameras shoot video at around 24 frames per second. However, some cameras can shoot high-speed video that you can use to make slow motion clips. If you plan on using high-speed videos, choose the FPS that matches the video. If you're using regular videos, leave the default FPS.

Sample rate

The *sample rate* affects the quality of digital sound, and defines the maximum frequencies that an audio stream can contain. The default sample rate is set to 44100 Hz, which exceeds the maximum frequencies of human hearing and is used to record Audio CDs and most music tracks.

Channels

Stereo sound contains two channels and has the capacity to convey the relative location of sound sources, which makes it best for recording music; **mono** sound has only one channel and produces sound without differentiating left and right channels. Stereo is the generally preferred number of channels, however, some mobile devices record sound only in mono mode.

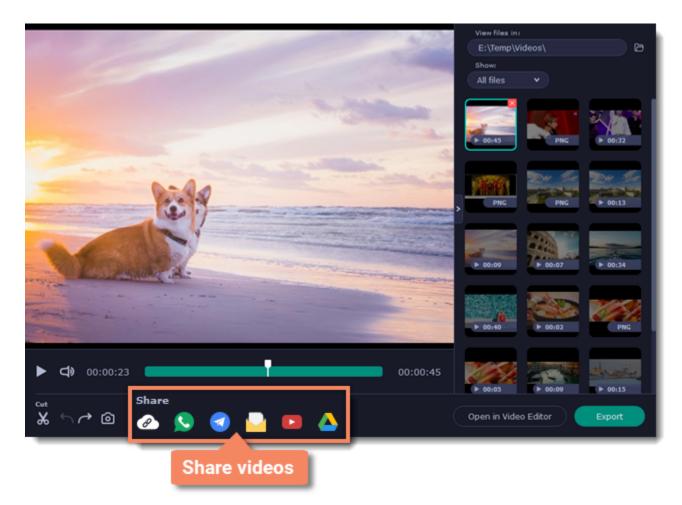
Sharing videos

For now, you can share your videos to YouTube, Google Drive, WhatsApp, and Telegram. You can also get a quick link to your file or start your mail client to send the file in an email.

To share a recording:

1. In the library, select the recording you want to share.

2. On the bottom panel, select where you want to upload your video, then follow the selected service steps.



Learn more about sharing to:

• YouTube

• Google Drive

Uploading videos to YouTube

Once your video is ready, you can share it to YouTube!

1. Click Sign In and grant all requested access to allow Screen Recorder to upload files.

2. Fill in the details:

• Give your video a **title** and fill in the **description**.

• Add some tags to help users find videos by relevant topics. Separate tags with commas.

• Choose a resolution that suits your video. For best results, choose a resolution that is equal to or less than the height of your video (e.g if your video is

1280x720, choose the 720p resolution).

• Choose a **category** to help viewers find relevant content.

• Open the **Privacy** box and choose who you want to see the video.

Tip: if you want to save the video to your disk as well, check the **Save to** *box and select file destination on your computer.*

3. Click **Start** to begin uploading.

YouTube			1. Sign in	ein C+	
Title:	I Love Screen Recorder	Resolution:	1080p HD	•	
Description:	Created with Movavi Screen Recorder	Category:	Howto & Style	•	
	http://www.movavi.com/ screen-recorder-personal	Privacy:	Public	•	
Tags:	movavi, movavi screen recorder		Set up video nformation		
Frame Size: 1920x1080 Estimated File Size: 25 MB Duration: 00:18					
Save to:	E:\Temp\Videos •	Browse	B. Upload	tart	

Uploading videos to Google Drive

You can use Google Drive to store your videos or share them with others.

1. Click Sign In and grant all requested access to allow Screen Recorder to upload files.

2. After you've signed in, the program will load your Google Drive folder list. You can share files to specific folders if you like. Select one of them in the list.

3. Fill in the details: **title**, **privacy** settings, the video **format** and **quality**.

Tip: if you want to save the image to your disk as well, check the **Save to** box and select file destination on your computer.

4. Click **Start** to begin uploading.

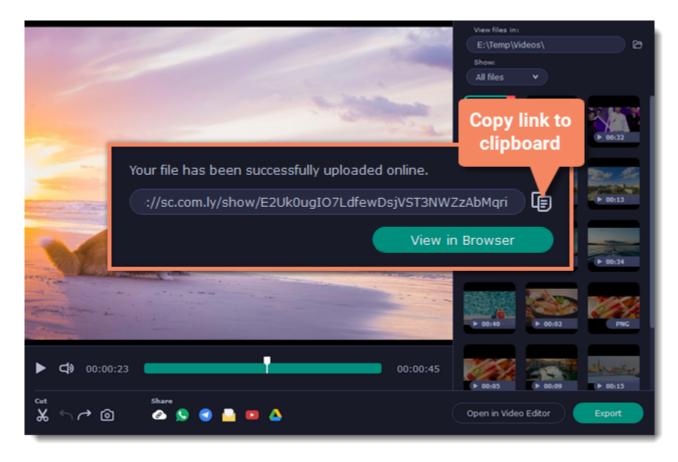
🍐 Google Drive		Joseph Tyler 🛛 🕞
 Google Drive 23.10.2016 italiano Music Screenshots backup Vacation 	Title: Save to: Privacy: Format: Quality:	I Love Screen Recorder .avi E:\Temp\Videos Browse Get shareable link AVI (H.264, MP3, Same as input) Smaller Better quality SuperSpeed:
	Resolution: File size:	1920x1080 21 MB Cancel Start

Getting link to video

If you only need to quickly share a file, you can use Movavi Cloud – our own cloud service. It will give you a shareable link in just one click!

1. On the bottom panel, click the **Get Link** icon. The upload will start immediately.

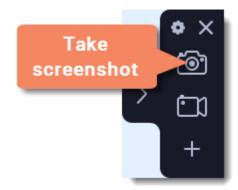
2. Share! The link will be copied to clipboard automatically, but you can also use the **copy** button or click **View in Browser** to open the file in your default browser.



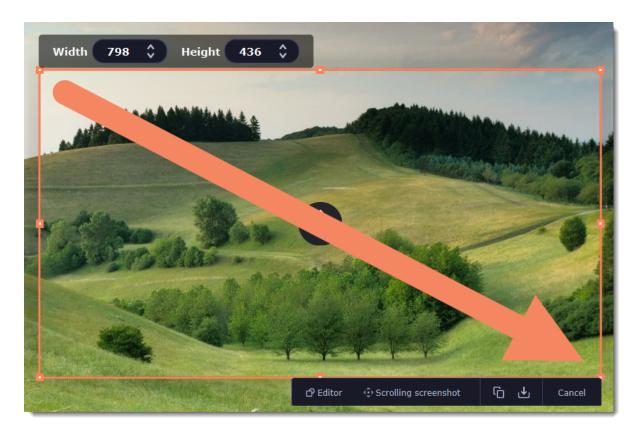
In the browser, you can play the video or download it. The file will be accessible by the link, so if you feel you might need to send it to someone else some other time, make sure to know where to find it (e.g. in a message you've first attached it to).

Taking screenshots

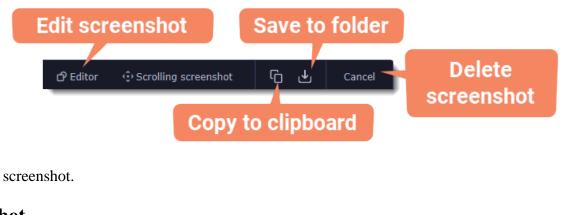
1. On the control panel, click the **screenshot** button **o** r press F8.



- 2. Your cursor will turn into a crosshair. Select the part of the screen that you want to capture:
- To capture a window or a window frame, hold your mouse pointer over the window and click after a frame appears around it.
- To capture a *part of the screen*, hold the left mouse button and drag diagonally to draw a rectangle.
- To capture the *entire screen*, press Space or click on any empty area of your desktop.
- How to take a scrolling screenshot



3. A menu will appear in the lower right corner of the selected area.



4. Now you can edit or save your screenshot.

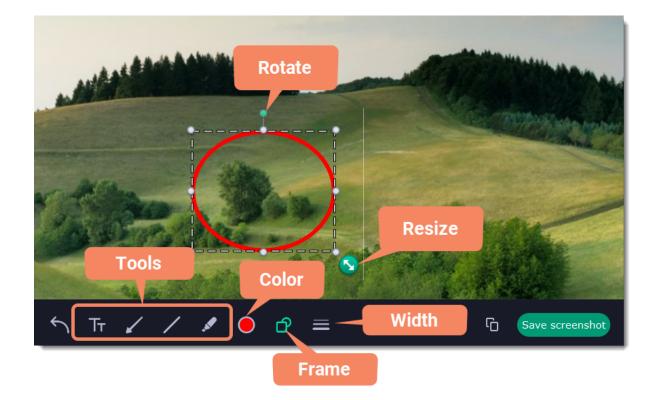
How to edit your screenshot

- Click the **Editor** button to edit your screenshot.
- Select a tool you want to add to your screenshot: Line 🖊 , Arrow 🖌 , Frame 🗭 or Highlighter 🜌 . Hold the left mouse button and drag to draw a

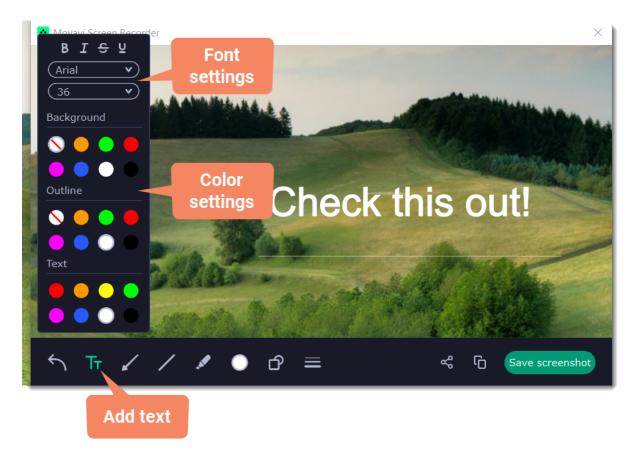
shape.

• Change the **color** and **width o**f your shape.

• Drag by the green arrow circle Sor the white circles on the edges to resize the element; rotate by dragging the green circle left or right:



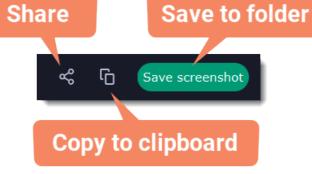
• To add text, select the **Text** tool, click inside the screenshot frame and start typing in the box that appears. Select a font, change its size and color as well as the color of text background and outline.



How to save your screenshot

• Click the **Copy** button to copy the image to clipboard without saving the screenshot to a file.

• Click the **Share** button to <u>share</u> the image to WhatsApp, Telegram, and Google Drive, get a link to the image or send it in an email. Click **Save screenshot** button to save the image file and open its containing folder.

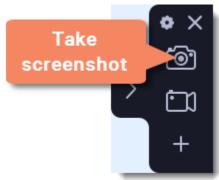


Where are the screenshots stored?

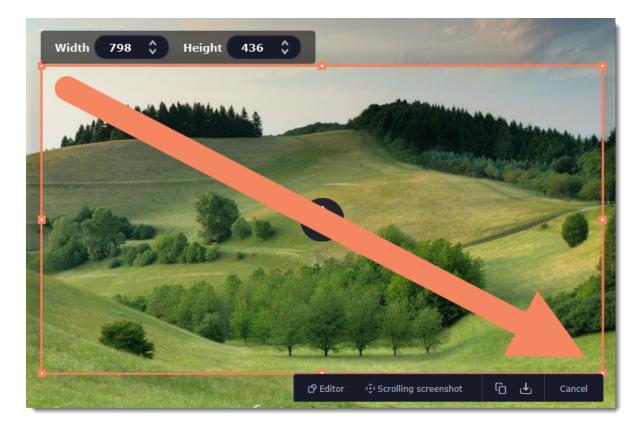
By default, the screenshots are stored in the "\Videos\Movavi Screen Recorder\" folder of your user. You can change where the files are saved in the <u>Files</u> section of the Preferences.

Scrolling screenshot

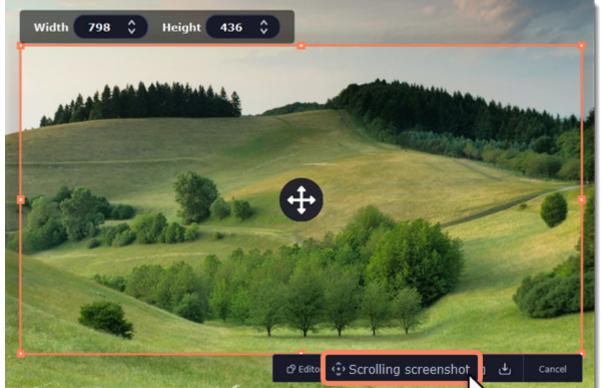
1. On the control panel, click the **screenshot** button or press F8.



2. Select the part of the screen that you want to scroll and capture: press Space or highlight the needed part of the screen.



3. Press **Scrolling screenshot** in the menu.



5

4. Press Space or left click on the screen and scroll within the selected area.

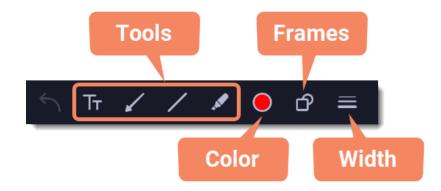
5. Now you can edit or save your screenshot.

How to edit your screenshot

• Select a tool you want to add to your screenshot: Line \swarrow , Arrow \checkmark , Frame \circlearrowright or Highlighter \checkmark . Hold the left mouse button and drag to draw a shape.

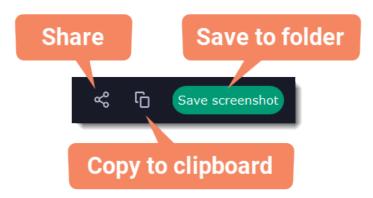
• Change the **color** and **width** for your shape.

• To add text, select the **Text** tool, click inside the screenshot frame and start typing in the box that appears. Select a font, change its size and color as well as the color of text background and outline.



How to save your screenshot

- Click the **Copy** button to copy the image to clipboard without saving the screenshot to a file.
- Click the **Share** button to <u>share</u> the image to WhatsApp, Telegram, and Google Drive, get a link to the image or send it in an email. Click **Save screenshot** button to save the image file and open its containing folder.



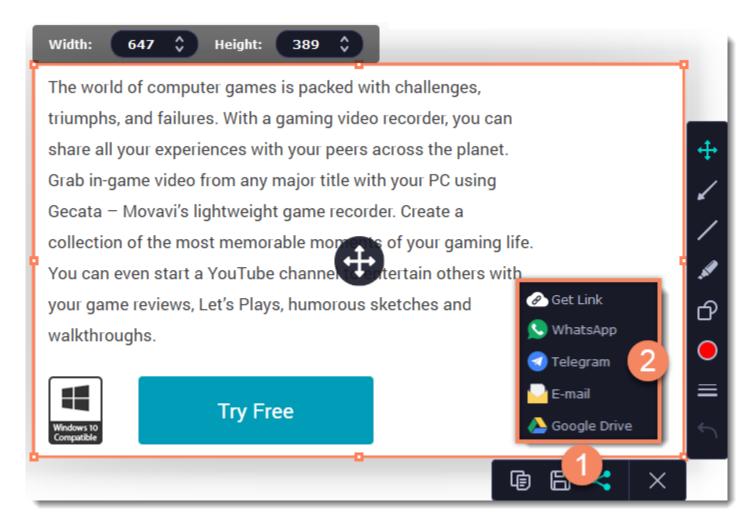
Where are the screenshots stored?

By default, the screenshots are stored in the "\Videos\Movavi Screen Recorder\" folder of your user. You can change where the files are saved in the <u>Files</u> section of the Preferences.

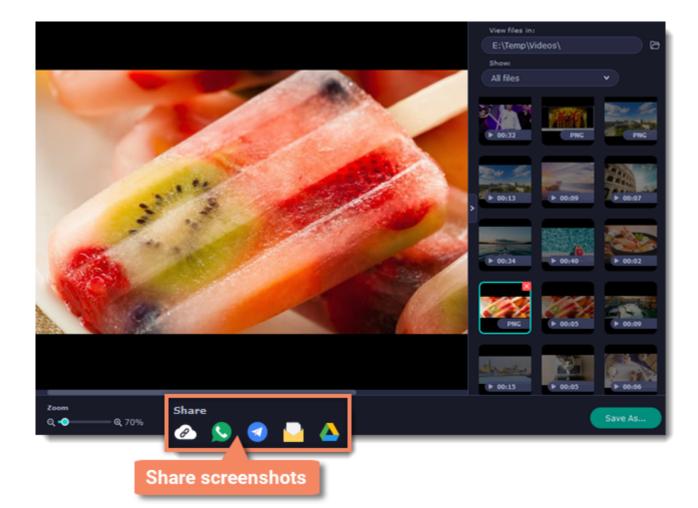
Sharing screenshots

1. On the screenshot panel, click the **Share** sutton.

2. Select where you want to share your image, then follow the selected service steps. It's that easy!



If you decide to share the screenshot later, you can always do that in the preview window.



Sharing screenshots to Google Drive

Uploading images to Google Drive will take you a couple extra moves.

1. Click Sign In and grant all requested access to allow Screen Recorder to upload files.

2. After you've signed in, the program will load your Google Drive **folder** list. You can share files to specific folders if you like. Select one of them in the list.

3. Fill in the details: **title**, **privacy** settings, and the image **format**.

Tip: if you want to save the image to your disk as well, check the **Save to** *box and select file destination on your computer.*

4. Click Start to begin uploading your image.

🍐 Google Drive		Joseph Tyler
 ▲ Google Drive ■ 23.10.2016 	Title:	Screenshot 10-04-2019 13.27.55 .png
 23.10.2016 italiano Music 	Save to:	E:\Temp v Browse
Screenshots backup	Privacy: 3	Only me 🗸
Vacation	Format:	PNG V
	Resolution:	587x399
	Estimated File Size:	49 KB
		Cancel 4 Start

Learn more: Getting link to file via Movavi Cloud

Screen Recorder preferences

To open the program settings for Movavi Screen Recorder, click the **cogwheel** button **on** the control panel:



The preferences window will open. The preferences are organized into eight categories: <u>General</u>, <u>Files</u>, <u>Keyboard Shortcuts</u>, <u>Video</u>, <u>Audio</u>, <u>Webcam</u>, <u>Effects</u>, and <u>Sharing</u>.

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General preferences

The General tab allows you to change the basic behavior of the program. The settings are organized into two groups for your convenience.

Basic settings

General	Basic settings
Files	Interface language: English v
Keyboard Shortcuts	 Disable countdown Hide recording panel
Video	 Disable frame blinking during capture Allow window panes selection
Webcam	 Capture separate streams Enable sound notifications
Effects	More v
Scheduler	
Sharing	OK Cancel

Disable countdown

Every time before the recording starts, you will see a 3-second countdown. This gives you time to prepare for your recording. Select this option to turn the countdown off and start recording immediately.

Hide recording panel

The recording panel appears when you start recording. It's semi transparent and it will not be recorded on top of your finished video even if you record fullscreen, but you can hide it if necessary.



Disable frame blinking during capture

In case the blinking irritates you, check this box. The frame will stay still during recording.

Allow window panes selection

To record only the main window panes (no frames, menus or browser tabs), Movavi Screen Recorder needs access to your screen.

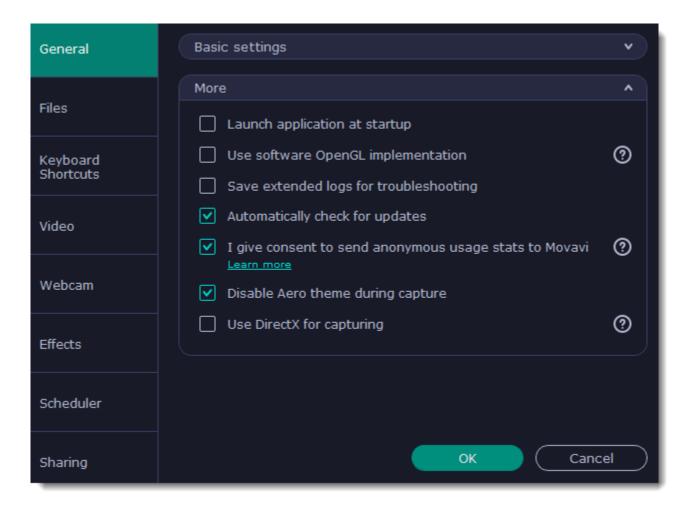
Capture separate streams

When recording a video, the webcam, main onscreen video, external audio, etc. will be recorded as separate streams, like layers. This can be useful for editing the video later, so you can edit them separately.

Enable sound notifications

The program will notify you when a file export is finished or if an error occurs.

Other settings



Launch application at startup

With this option enabled, Movavi Screen Recorder will start when you log in and run in the background. This way you will always be ready to capture your screen.

Use software OpenGL implementation (advanced)

This option can troubleshoot OpenGL problems for some graphics cards.

OpenGL is a software interface that manages graphics output. Usually, OpenGL is handled by your graphics card driver. However, some graphics cards do not support the necessary version of OpenGL. For these graphics cards, you can use this option to download and install a software replacement. Installation will run automatically, but you will need an Internet connection to download the files.

Save extended logs for troubleshooting

In case you experience trouble using the program and contact our support team, they might ask you to collect logs. The logs contain the program's actions for some period of time, as well as important error reports and descriptions. Extended logs give the most amount of information which may be essential to solving your problem.

Automatically check for updates

The program will notify you if a new version is available. Minor updates are absolutely free (for example, from v.1.3 to v.1.4). For major updates users with purchased Movavi Screen Recorder license will get a considerable discount.

I give consent to send anonymous usage stats to Movavi

Enabling this box will allow Movavi Screen Recorder to send us anonymous data about how you use the program. This data does not contain any personally identifiable information and is only used for improving our software. You can find more information about how we use the statistics on our <u>Movavi Improvement Program</u> page.

Disable Aero theme during capture

Windows Aero themes that use transparency require more processing power. This may slow down your computer while recording video. With this option enabled, the program will disable the Aero theme while recording to improve performance. The theme will be restored after recording has finished. *(For Windows 7)*

Use DirectX for capturing

Try this option if you are experiencing problems capturing some program windows. In Windows 8 and above, the capture method is chosen automatically and this option is unavailable. *(For Windows 7)*

☑ Use alternative capture mode

If you get an error message when you start or stop recording your screen, try this option. *(For Windows 8 and above)*

File preferences

On the Files tab, you can change where your captured files are stored. To change a folder location, click **Browse** and select a new folder.

General	Record files to:			
	E:\Temp\Videos\ Videos\ Browse			
Files	Delete original recording after export			
Keyboard Shortcuts	Default screenshot format:			
Video				
Webcam				
Effects				
Scheduler				
Sharing	OK Cancel			

Record files to...

This is where all your captured files are saved automatically, both screenshots and video recordings. If you export the file, you can select a different folder.

Delete original recording after export

If you save the recording in a different format or trim the file, the original will be deleted.

Default screenshot format

Here you can change the format for all new screenshots. You can also change the format for a single screenshot by using the Save As button in the editor window to save a copy with a different format.

Keyboard shortcuts

The **Keyboard Shortcuts** tab allows you to set your own custom shortcuts for such actions as starting or pausing the capturing process. On the right, you can see keyboard shortcuts for every action.

General	Click in the Keyboard Shortcut field and press the key combination that you want to assign to the menu command. 		
Files	General:		
Keyboard	Start/stop screen recording	F10	
Shortcuts	Start/stop audio recording	Alt+F10	
Video	Start/stop webcam recording	Alt+Shift+F10	
	Pause/resume recording	F 9	
Webcam	Take a screenshot	F8	
Effects			
Scheduler	Reset to Default Disable keyboard shortcuts		
Sharing	ок (Cancel	

To change one of the shortcuts:

1. Click inside the box with the shortcut you want to change. The box will become blank.

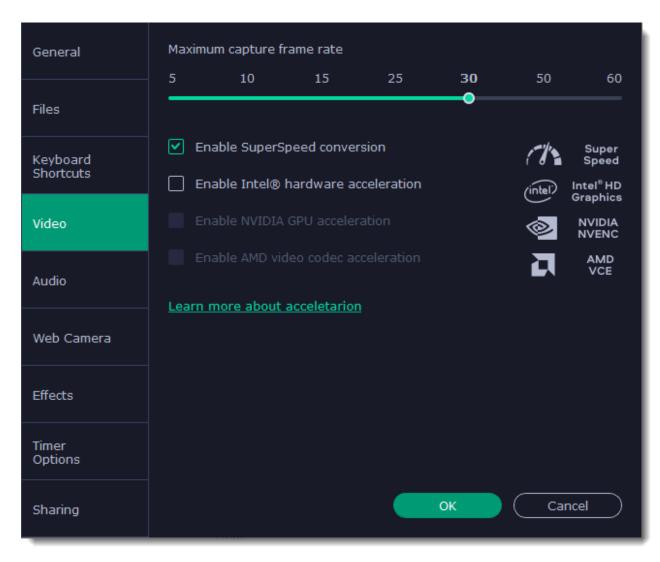
- 2. Simultaneously press on keyboard the keys you want to use as a shortcut to the selected action. The box will now display your custom shortcut.
- 3. Click OK to apply the changes. To reset all the keyboard shortcuts to their original state, click the **Reset to Default** button.

If there's a keyboard shortcut you want to use in other software while Movavi Screen Recorder is running, check the **Disable keyboard shortcuts** box.

In case you forget a shortcut, you can always look it up here in the keyboard shortcut settings.

Video preferences

On the Video tab, you can choose how the videos are recorded and saved.



Frame rate

The frame rate defines how many frames will be captured each second and affects the smoothness of motion in the video. A lower frame rate will result in smaller output size, however, the video may not turn out as smooth. The recommended frame rate is 20-30 frames per second.

Enable SuperSpeed conversion

This option will make saving videos faster if you use the same output video codec. For example, if you cut the video without changing the format. If you're having problems with saving some files, try disabling this option.

Enable Intel hardware acceleration

This option will make saving videos faster if your computer is equipped with a compatible Intel® graphics chip.

Enable NVIDIA GPU acceleration

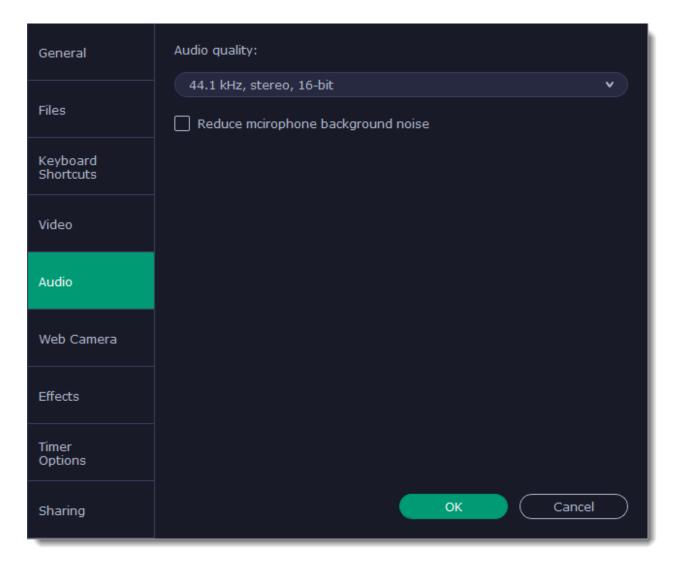
This option can make saving videos faster by using the graphics card to process media files. This leaves the CPU free for other tasks and improves performance while saving videos. This option is only available if you have an NVIDIA® graphics card compatible with the NVENC® or CUDA® technologies.

Enable AMD acceleration

This option is meant for the same purpose as the ones above: it allows to save videos faster, too, but this time you need an AMD graphics card to use the acceleration.

Audio preferences

On the Audio tab, you can reduce microphone background noise and change the preferred audio quality, including the sample rate, number of channels, and bits per second.



Sample rate

The first number is the audio sample rate, measured in Kilohertz (kHz). This is the number of digital samples taken each second to record sound. Higher sample rate usually means higher quality. 44.1 kHz is the recommended sample rate, which corresponds to the human hearing range.

Channels

Mono uses only one audio channel, which saves some disk space. **Stereo** uses two audio channels, which allows distinguishing the direction a sound is coming from and usually sounds more natural.

Bit depth

Screen Recorder will record audio at 16 bits, which is the standard bit depth for most audio recordings. This means that every sample contains 16 bits of information to encode sound.

Reduce microphone background noise

Enable this option to get rid of extraneous sounds during recording. It's handy if you're recording audio in a noisy place.

Webcam preferences

The **Webcam** tab allows you to set up your webcam for recording it on top of the main video.

General	Use this webcam:
Files	GENERAL WEBCAM Resolution:
Keyboard Shortcuts	720 x 480 Frame rate: Settings Setings Sett
Video	30 v Sectings
Webcam	 Rectangle Circle
Effects	Show webcam preview during recording
Scheduler	
Sharing	OK Cancel

Enabling the webcam

1. Connect the camera to your computer and wait until your system installs the necessary drivers.

2. In the Webcam preferences section, select the camera you want to use from the 'Use this webcam' box.

If the camera does not appear in the list, try manually installing the driver that came with your camera. You can use the preview square on the right to check that the camera is working properly.

Webcam properties

Clicking the **Settings** button will open the camera's properties. These properties are different for each manufacturer, but generally you can use them to calibrate the brightness, contrast, and exposure of your camera.

Resolution

The resolution affects the quality of the output video. If the video is very small, you can choose a lower resolution without a noticeable decrease in quality.

Frame rate

Frame rate is the number of shots the camera takes each second. Higher frame rates will make the movements look smoother and work best for videos with a lot of motion. If the picture is mostly static, you can decrease frame rate to save disk space. The standard frame rate is 20-30 frames per second.

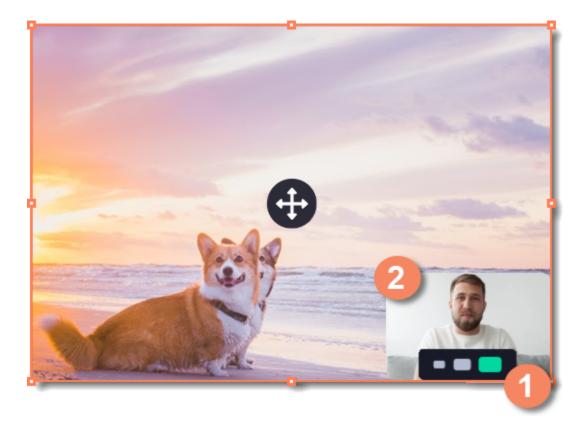
Webcam shape

Select the shape of the webcam overlay.

Show webcam preview during recording

When recording screen with webcam, you will see your webcam overlay preview in the lower right corner (unless you've set a different webcam position on video).

Size and position on video



You can resize and relocate your webcam right on the capture area:

- Hover over the webcam overlay and select the preferred size on the panel below.
 Drag and drop the webcam overlay to the desired corner of the capture area.

Effects

On the Effects tab, you can set up the visibility of your mouse and keystrokes.

General	Cursor options: Show cursor on recording	
Files	Highlight cursor:	
Keyboard Shortcuts	Size:	
Video	Mouse click sound: Default	Reset
Webcam	Keystroke recording options:	
Effects	 Do not capture keystrokes Keyboard shortcuts only 	
Scheduler	All keystrokes	
Sharing	ОК	Cancel

Cursor options

Select Show cursor on recording to make the cursor visible to your viewers.

Highlight cursor

This option will add a bright circle around the mouse cursor to make it more visible.

1. Select the **Highlight cursor** option.

2. Click the square on the right to choose the highlight color. Use the Alpha channel box to change its opacity.

3. Use the size slider to change the size of the highlight circle.

Hint: hover your mouse over the preview square on the right to see how it will look on the recording.

Highlight clicks

This option will flash a circle around the cursor for every click. You can set two different colors for the left and right mouse buttons.

- **1.** Enable the **Highlight clicks** option.
- **2.** Click the left square to set the color for the left mouse button.
- **3.** Click the right square to set the color for the right mouse button.

Mouse click sound

A clicking sound will be played every time you click the mouse to draw attention to your actions.

1. Enable the Mouse click sound option. The default mouse click sound will be used.

2. (optional) If you have a file with a different sound effect you want to use, open the box under 'Mouse click sound 'and choose Add sound. Then, open the audio file with the sound effect. You can use WAV, MP3, AIFF, and AU files.

Keystroke recording options

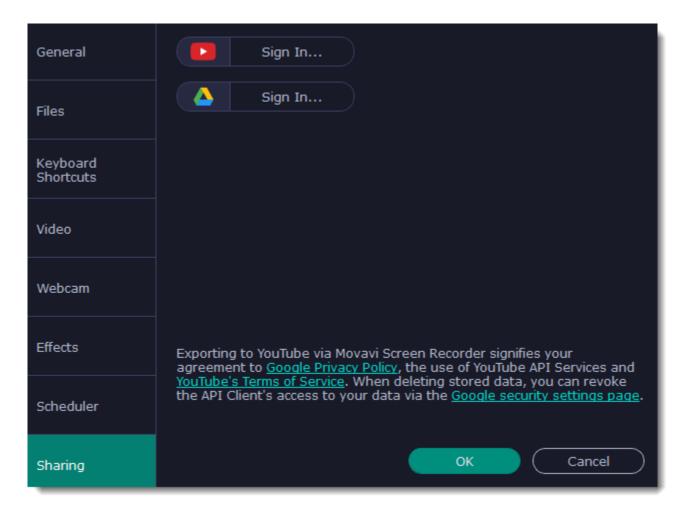
• Keyboard shortcuts only – only functional keys and key combinations (for example, Alt+Shift, or Ctrl+C) will appear on the video.

• All keystrokes – all key presses, including letters of the alphabet, will appear on the video.

Hint: avoid entering passwords when this option is enabled if you don't want everyone to see your password.

Sharing preferences

The Sharing tab allows you to manage your YouTube and Google Drive accounts used to upload videos to.



To sign in to your account:

- 1. Click Sign In. The authentication page will open in your browser.
- 2. Sign in to your account and click Allow to let Movavi Screen Recorder upload videos.

Help and support

Didn't find what you were looking for? Need help with a problem? Have a suggestion? Contact our support team and we'll help you right away.



How to reach us Fill out a support form

We guarantee a response within 3 business days!

If you ran into a problem, please describe it in as much detail as possible; any screenshots, log files, or information about your system will allow us to help you faster.

Frequently asked questions

Why is "Trial Version" written on my videos?

The watermark is only placed on videos in the trial version. Buy an activation key and use it to activate the program. After that, you can convert files without the watermark.

Removing trial restrictions

System requirements

	Minimum system requirements	Recommended configuration		
Operating system	Windows® 7/8/10 wit	Windows [®] 7/8/10 with latest service packs and patches		
Processor	Intel®, AMD® or compatible processor, 1 GHz	2.8 GHz or higher multi-core processor		
Resolution	1280x768, 32-bit color	1280x1024 or higher		
RAM	2 GB	4 GB		
Available disk space	300 MB for installation 2 GB for ongoing operations*	10 GB for recording and media processing		
	Administrator permissions are required for installation			
Additional features		Sound card for audio recording and playback		
		Intel® hardware acceleration requires a compatible Intel processor supporting Intel® HD Graphics TM 2nd generation or higher		
		NVIDIA® NVENC hardware acceleration requires an NVENC-enabled graphics card with at least 512 MB VRAM and an up-to-date driver		
		For intended performance, make sure that your graphics card drivers are up-to-date. Updating graphics card drivers		

* Free disk space is required to save the temporary recording file and the output video. The required amount of disk space will depend on the resolution, format, and length of your videos.

Movavi Screen Recorder may also run on slower machines, however, we cannot guarantee stable performance if the minimum requirements are not met.

Supported formats

Video Formats	Supported Codecs
Matroska (.mkv)	H.264
Audio Video Interleave (.avi)	H.264
QuickTime (.mov)	H.264
MPEG-4 (.mp4)	H.264
WebM (.webm)	VP8
Audio Formats	Supported Codecs
MP3 – MPEG-1/2 Audio Layer III (.mp3)	MP3
Image formats	
BMP, JPEG, PNG, GIF	

Updating the graphics card driver

If you encounter an error message asking you to update your graphics drivers, you will need to download a new driver from your graphics card manufacturer's website and install it on your system. Some graphics card drivers also have a useful utility that notifies you when a driver update is available and updates the driver automatically. Keeping your graphics card drivers up-to-date will ensure stable performance of applications and games on your computer.

Step 1: Find your graphics card manufacturer

1. Right-click your desktop and choose Screen Resolution

2. In the Screen Resolution settings window, click Advanced settings.

3. This will open your graphics card properties. At the top of the window, your graphics card model will be listed under the **Adapter Type** section. Note the full name of the graphics card somewhere for later.

Step 2: Download the new version

Now that you've learned your graphics card manufacturer and model, go to the manufacturer's website and find driver downloads. There, look for the model or series that you've found earlier and download the driver installation file. Some manufacturers may also offer a utility that will automatically find the necessary driver.

NVIDIA download center AMD download center Intel download center

Warning:

Only download drivers from the official manufacturer's website. Third-party websites offering driver downloads may contain malware.

Step 3: Install driver

Once the file is completely downloaded, run the installation file and follow the on-screen instructions to install the driver on your system. Your display may blink several times in the process. After the installation has finished, it is advised that you restart the computer.

Updating NVIDIA® Driver

Modern NVIDIA graphics cards come with a special application called NVIDIA GeForce[™] Experience that monitors driver updates and allows you to optimize your computer's graphics performance.

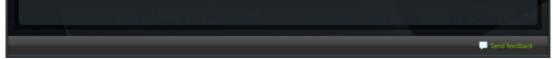
1. Open the NVIDIA GeForce Experience application. It should already be installed on your system. If you cannot find the application, please try the method above.

NVIDIA download center

2. In the Drivers section, click the Check for updates button to find the latest drivers.

3. When the application has found a newer driver, click the **Download driver** button. From here, the software will automatically download and install the necessary driver for your system.





Updating AMD® or ATI® Driver

1. If you have an AMD or ATI graphics card, go to the Driver Download Center on AMD's official website. <u>AMD Driver Download Center</u>

2. Download the auto detect utility and run it when the download has finished.

3. The utility will then automatically find your graphics card and help you download and install the right driver for your system.

If the utility fails to find a driver for you, you can manually select your graphics card model and operating system on the Driver Downloads page and download the driver.

4. After the driver has downloaded, run the installation file and follow the on-screen instructions to install it.

5. After the driver has been installed, it is recommended that you restart your computer.

If none of the above steps have helped, feel free to contact our support team via <u>a support form</u> or live chat.

If possible, please include the name of your graphics card model (see Step 1), as well as screenshots of any error messages you have encountered. This will help our support team specialists solve your problem quicker.

OpenGL troubleshooting

If you see the following message about OpenGL when you open Movavi Screen Recorder or you've noticed that the player, filters, or transitions do not work, your computer most likely does not support the necessary version of OpenGL. To run Movavi Screen Recorder, your computer needs to support at least OpenGL version 2.0, and version 2.1 is required for smooth performance.



OpenGL is a software interface that manages graphics output. Usually, OpenGL is handled by your graphics card driver. However, some graphics cards do not support the necessary version of OpenGL. For these graphics cards, you can try the steps below:

Step 1: Update your graphics card driver

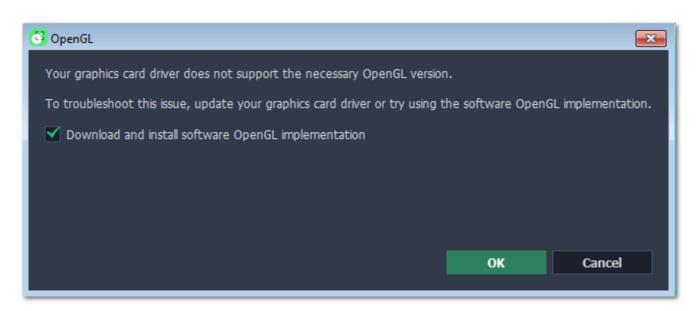
Sometimes, this issue may occur when something is wrong with the graphics card drivers or they are out of date. Download the driver installation file from the manufacturer's website and install it following the on-screen instructions. Detailed instructions on updating the driver

It is recommended that you restart the computer after installing driver software. After that, try starting Movavi Screen Recorder. If you see an error message again, proceed to the next step.

Step 2: Try the software OpenGL implementation

If your graphics card still doesn't support OpenGL 2.1 even after updating the driver, you can use a software alternative:

- In the message you see after starting Movavi Screen Recorder, select the Download and install software OpenGL implementation box.
- Open the Settings menu and choose Preferences. There, select the Use software OpenGL implementation option and click OK.



After that, the software OpenGL package will be automatically downloaded and installed. When the installation is finished, restart Movavi Screen Recorder.

If these steps haven't helped:

- Check that your computer meets the minimum system requirements. Your graphics card must support at least OpenGL 2.0.
- Contact our support team. Provide your graphics card model and list the steps you've taken to solve the problem.

How to collect logs

Providing your log files when you contact support can help us solve your problem faster. The logs contain the program's actions for some period of time, as well as important error reports and descriptions. The log files do not contain any personal information.

Note that extended logs give the most amount of information which may be essential to solving your problem. To save extended log files, go to General **Preferences**, click **More** and check **'Save extended logs for troubleshooting'**.

General	Basic settings	*
Files	More 2	^
Files	Launch application at startup	
Keyboard	Use software OpenGL implementation	?
Shortcuts	Save extended logs for troubleshooting	
Video	Automatically check for updates	
	I give consent to send anonymous usage stats to Movavi	?
Webcam	□ Learn more □ Disable Aero theme during capture	
		<u>ھ</u>
Effects	Use DirectX for capturing	?
Scheduler		
Sharing	ОК Сало	:el
onanng		

After that, you need to collect logs and send them to us:

- **1.** Download a <u>utility</u> which will collect logs.
- **2.** Launch it and wait until the log collecting process ends.
- 3. Once the process is complete, the folder with the **movavi_logs.7z** archive will open.
- 4. Send this archive to Movavi Support Center.